

Terms and Conditions

(Your statutory customer rights are not affected)

Access to and use of our Web Site ("the Site") and the sale and purchase of products from the Site are governed by the terms and conditions of use and the terms and conditions of business (together "terms and conditions") set out below.

By using the Site you agree to accept these terms and conditions. If you do not wish to accept these terms and conditions, please do not use this Site.

This Site is operated and owned by Kamtronik Games Limited (Kamtronik Games Limited) a company incorporated in England & Wales with company number 6609547. Kamtronik Games Limited registered office is at unit 10-11 Lister Road, Peterlee, County Durham, SR8 2RB. VAT Number

Terms & Conditions of Use

1: Material You Provide To Us

If you send ideas, remarks, questions, data, graphics or the like ("the Submissions") to the Site, these will be deemed to be non-confidential and we will be entitled to use or disclose the Submissions in any manner whatsoever, without liability or notice to you. The Submissions or any other information you send to the Site should not be, or contain, material which is offensive, pornographic, defamatory, blasphemous, unlawful or likely to infringe any applicable law, whether civil, criminal or religious. You agree that all material submitted to us is original to you, and not copied in whole or part from any third party. Please do not send anything which is required to be kept confidential.

2: Linked Sites

We are not responsible for the content of any off-site pages or any other sites linked to the Site nor have we reviewed any such site. If you link to any off-site pages or other sites without our prior written permission, such action will be at your own risk. We cannot be held responsible for the contents of any web site which is electronically linked to the Site and which is not maintained by us.

3: Copyright and Trademarks

3.1 All Site design, text, graphics, the selection and arrangement thereof, and all software compilations, underlying source code, software (including applets) and all other material on this Site are the copyright of Kamtronik Games Limited and its affiliates, or their content and technology providers. All rights reserved.

3.2 Permission is granted to electronically copy and to print in hard copy portions of the Site for the sole purpose of placing an order with us or using the Site as a shopping resource. Any other use of materials on this Site, including reproduction for purposes other than those noted above, modification, distribution, or republication, without our prior written permission, is strictly prohibited.

3.3 All brand names, product names and titles used in the Site are trademarks or trade names of Kamtronik Games Limited. No permission is given in respect of the use of any of these names or titles and moreover any such use may constitute an infringement of the holders' rights.

4: Privacy Policy

At Kamtronik Games Limited we are committed to protecting your privacy and we comply with the Data Protection Laws applicable to the UK. We use the information collected from you to process orders and to provide a more personalised shopping experience. Please see our privacy policy for further details.

Terms & Conditions of Business

1: Sale and Purchase

We will sell and you will purchase products subject to our terms and conditions of business set out below. The contract in respect of the products supplied by us to you comes into existence when your order has been accepted by us. For the avoidance of doubt, receipt of an order via our Site does not constitute acceptance of an order.

1.1 Kamtronik Games Limited is a retailer and we do not provide goods for resale. We reserve the right to investigate and cancel any orders that we believe are for this purpose.

We may restrict the maximum quantity of an item that can be ordered per customer. Any attempt to breach these restrictions may result in the suspension of your account.

2: Price

2.1 All prices are quoted in pounds Sterling and are inclusive of VAT unless otherwise specified.

2.2 Prices are subject to any changes to the rate or applicability of VAT

2.3 All item prices are exclusive of delivery and packaging, unless otherwise stated. Details of our delivery charges are found in our "Delivery" section.

2.4 Prices are correct at the time of order only and relate to internet purchases only. All orders for products are subject to availability and we reserve the right to refuse to supply any particular person.

3: Payment

3.1 Kamtronik Games Limited only charge when you place your order. To ensure there are sufficient funds to pay for your order your bank reserves the required amount in your account. This is common practice amongst mail order retailers.

The value of the reserved funds will not be available to spend on your card for the duration of the reservation and will therefore affect your available funds. In normal circumstances the reserved amount will be paid to us when your order is despatched.

If your order request is unsuccessful we advise your bank to release any reserved funds. Unfortunately not all banks currently have the ability to process this cancellation, so any reservations will naturally expire (usually within 4-5 days), and the funds will be made available for you to spend.

Your order will not fail if your reservation expires before despatch but it may mean that we have to contact you for an alternative form of payment.

3.2 Payment must be made in pounds Sterling only by Pay Pal or major credit or debit cards as listed: Visa, Delta, Master Card, Switch, Electron, Solo and American Express.

4: Passing of Property

We will retain the property in the products until full payment has been made by you and has been received by us.

5: Passing of Risk

The risk in the products will pass to you on delivery, as set out in paragraph 6.3 below.

6: Delivery

6.1 Any date or period for delivery will be considered as indicative only, although it is our policy to try to fulfil standard delivery orders within 14 working days and named day deliveries on the specified day. Standard delivery orders containing items weighing more than 20 kilograms or to remote or rural addresses might take longer to deliver. We cannot be held responsible for delays in the delivery caused by our suppliers, or any other third party.

6.2 All products are sent by courier or Royal Mail.

6.3 You bear the risk once the products have been signed for/delivered.

7: Acceptance

You will inspect products within a reasonable time after their receipt and you will be deemed to have accepted the products unless you notify us in accordance with paragraph 8 below that you want to cancel your order or you notify us in accordance with paragraph 9 below that the products are faulty. If no such action is taken, we will consider the products being as described, of satisfactory quality and fit for their purpose, and may not accept any rejection or cancellation at a later date. Your statutory customer rights are not affected.

8: Right to Cancel

8.1 You have the right to cancel your contract with us at any time before the expiry of 7 working days from the day after the date of delivery of the products, providing the product are returned unused, still in its original packaging and suitable for resale. You will receive a full refund of the purchase price and the delivery charge.

9: Faulty Items

Items faulty at the point of sale

Any item that was faulty at the point of sale may be returned for free repair, replacement or refund, provided you have the original receipt or alternative proof of purchase and the faulty item is returned complete with all components.

Please note that you will not be entitled to a repair, replacement or refund in respect of fair wear and tear. Please return the original and complete packaging.

10: General

10.1 Please note that our products and promotions are only available in mainland United Kingdom and Northern Ireland* and, as such, may be unavailable in the region or country from which you are accessing the Site.

10.2 If any part or parts of these terms and conditions are deemed invalid, void or unenforceable, then that part or those parts will be considered severable from these terms and conditions thereby not preventing the remainder from being enforceable or effective.

10.3 These terms and conditions may be revised at any time and we reserve the right to do so. You are, therefore, advised to keep up to date with the contents of these terms and conditions as revisions are binding upon you.

10.4 Nothing in these terms and conditions will reduce your statutory rights relating to faulty or miss-described goods. For further information about your statutory rights contact your local authority Trading Standards Department or Citizen's Advice Bureau.

11: Governing Law

Your use of this Site and any purchase by you on this Site of any products will be governed by English Law and will be deemed to have occurred in mainland United Kingdom.